



U.F. Cure Primarie Zona Pisana
Responsible Dr A. Rametta

Acceptance sheet of the dispensary of Via Garibaldi - Poliambulatorio

Address: Via Garibaldi, 198 (not far away from CNR – S. Cataldo)
Served by the urban lines with stop near the building

This sheet is formulated in order to improve the information about the ambulatory services distributed by the Azienda USL 5 in the territorial headmasters.

To know all the services offered by the Azienda USL 5 consult the site: www.usl5.toscana.it

Every operator has got an acknowledgment tag.

Useful telephone numbers:

Head nurse Mrs A. Vannucci	050.95.9891
Ambulatories	050.95.4111
FAX	050.95.9890
CUP	050.95.9854
CUP for telephone reservations	050.995.995
Resp. Social service	050.95.4074
Resp. Administrative service	050.95.4126
Guard Medica	050.95.9866

Legislative decree 30 June 2003, n. 196 “Codice in materia di protezione dei dati personali”

During all the process of the distribution of the services (in the hospital or in dispensary) the corrected use of the information about you, transmitted or acquired, is guaranteed according what is previewed by the legislative decree 30 June 2003, n. 196 “Codice in materia di protezione dei dati personali”.

Informed consent

The patient has right to be informed by the sanitary operators with a comprehensible language about the risks connected to particular sanitary services and then to get the possibility to accept them or not in aware way (informed consent).

Sectors of activity

Functional unit Primary care Zona Pisana

Responsible Dr Alberto Rametta

Domestic assistance service

Physician responsible
Head nurse
Telephone 050.95.9847- **9848**

dott.sa Elena Ciampa
Mrs Anna Rita Battaglia

Specialized Poliambulatorio

Physician responsible
Head nurse
Telephone 050.95.9891

Dr Alberto Rametta
Mrs Alfreda Vannucci

Hospice

Responsible dott.sa Angela Gioia

Coord. Nursing
Telephone 050.95.9916

Mrs Cristina Leoni

Domestic assistance service Integrated ADI – Palliative care

Coord. Nursing
Telephone 050.95.9916

Mrs Cristina Leoni

Operational unit of functional rehabilitation Adults

Responsible dott.sa Cristina Laddaga

Telephone 050.95.9819
Secretariat 05.095.9811

Functional unit Mental health Childhood and Adolescence

Responsible dott.sa Grazia Menchetti

Telephone 050.95.9838

Functional area of radiology

Responsible Dr Sabino Cozza

Section Radiology Territorial Zona Pisana

Physician responsible
Telephone 050.954.111

dott.sa Lina Mameli

The information regarding the modalities of access and the timetables are given by the acceptance sheet of each field of activity.

ADMINISTRATIVE ACTIVITY – CUP tel. 050 959 854

Modality of access: the reservations are distributed by the administrative staff, the CUP is situated on the ground floor, you are prayed to come on the days and timetables indicated in the table.

Reservation of specialized visit; Choice and variation of the family doctor Reservations of medico-legal certifications; Collection of Ticket Information about sanitary assistance abroad Registration in the national and international registry of bone marrow for research purposes of the erythropoietic stem cells Release and renewal of the attestation of ticket exemption for pathology Withdrawal of documentation prosthetics and aid and delivery files	Mondays	8,00 – 12,00	14,30 – 17,30
	Tuesdays		
	Wednesday		14,30 – 17,30
	Thursdays		
	Fridays		
	Saturdays		

The reservations for the specialized visits can also be carried out at the number 050 995.995 and in the following PHARMACIES :

COMMUNAL n° 2	I Passi		MINUCCI	Via Viale, 2
BOTTARI	Borgo stretto, 31		RAIMO	Via Venezia Giulia, 1
PICCININI	Via Paradisa,12		DINUCCI PALLONE	Via Conte Fazio, 21
GIGLI	Via Aurelia nord, 10		MUGNAINI	Via Di Cisanello
COMMUNAL n° 8	in Carrefour			

AUTHORIZATION FOR DRUGS

Modality of access: the office is situated on the ground floor, you are prayed to come on the days and timetables indicated, tel. 050 959.860 - 861 - 862

Authorization for the delivery of drugs	Mondays	7,30 – 12,30	
	Wednesdays		14,00 – 17,30

MEDICO-LEGAL CERTIFICATIONS

The medical services are subject to reservations through CUP, without a demand of the family doctor. At the moment of the reservation a list of the necessary documents will be delivered according to the certification required.

Authorization to the detainment of weapons Authorization to the purchase of weapons	Mondays	from 13.00 till exhaustion of the reservations	€ 15,00
Boating license License C-D-E	Mondays		€ 34,00
License A-B Port of weapons Exemption safety belts Psycho-physical suitability to employment Cession of fifth on the wage Scholastic suitability	Mondays		€ 30,00

NURSING ACTIVITY Head nurse: Mrs A. Vannucci

Modality of access: the medical services are distributed by the nursing staff. Waiting time does not exist, in order to approach the medical services it is sufficient to come on the days and timetables indicated in the table below.

ACTIVITY	DAYS		TIMETABLES	Necessary documents
Injections, medications, measurement arterial pressure	Mondays- Thursdays	10,00 – 12,00	14.00 – 17.00	Demand of the family doctor
	Fridays	10,00 – 14,00		

SPECIALIZED ACTIVITIES

Modality of access: The medical services are distributed by specialized doctors. The medical services are subject to reservation through CUP, with demand of the family doctor.

ACTIVITY	SPECIALIST dr	DAYS	Morning	Afternoon	Ticket (if due)
Otorhinolaryngology	Baschieri	Mondays	8,45 – 13,15	14,00 – 16,00	€ 22,00
		Wednesdays	8,45 – 13,45		
		Thursdays		14,30 – 17,00	
		Fridays		14,00 – 16,00	
	temp. suspended	Tuesdays	7,45 – 12,45		
Cardiology	Panesi	Thursdays	7,30 – 12,30		€ 22,00 with ECG € 43,00
	Paci	Thursdays		14,00 – 18,00	
	Chella	Wednesdays		14,00 – 17,30	
Dermatology	Fornisti	Tuesdays	8,00 – 13,00		€ 22,00
		Wednesdays	8,00 – 12,00		
	Iacopozzi	Thursdays	8,00 – 13,00	13,30 – 17,30	
Surgery	Pasqualetti	Mondays	1° 3° and 5°	14,30 – 18,30	
Endocrinology	Gravina	Mondays	8,00 – 10,30		
	Cupini	Tuesdays	8,30 – 13,30		
Neurology	Masi	Fridays	8,00 – 12,00		
Rheumatology	Barbieri	Mondays		14,15 – 16,15	
		Wednesdays	8,00 – 11,00		
Orthopaedics	Rossi	Mondays	7,45 – 13,15		
	Lippi	Mondays		15,00 – 18,00	
	Azzone	Thursdays		15,00 – 18,00	
	Benifei	Tuesdays		14,30 – 18,30	
Ophtalmology	Galli	Mondays		13,30 – 18,30	
	Rosa	Wednesdays		15,00 – 17,30	
		Thursdays	8,00 – 13,30		
	Maneschi	Wednesdays	8,00 – 13,00		
		Fridays	8,00 – 14,00		
Homeopathy (Without demand of family doctor)	Marchitiello	Wednesdays	9,00 – 16,00		
		Thursdays	9,00 – 13,00		
		Fridays	9,00 – 16,00		
Echo-doppler	Lattanzi	Tuesdays		14,00 – 18,00	According to regional tariffing nomenclature
	Conte	Wednesdays	8,30 – 12,30		
	Di Stefano	Thursdays		13,30 – 18,00	
	Bernardini	Mond. (2°,4°)	Wednesdays (1°, 3°)	15,00 – 17,30	
Ultrasound		Mondays	8,00 – 12,00	14,00 – 18,00	According to regional tariffing nomenclature
		Tuesdays	8,00 – 12,00	14,00 – 18,00	
		Wednesdays	8,00 – 12,00	14,00 – 18,00	
		Thursdays	8,30 – 12,00	14,00 – 18,00	
		Fridays	8,00 – 12,00		
Ultrasound Obstetrics/Gynecology	Del Bravo	Mondays	8,00 – 13,00		regional tariffing nomenclature
		Fridays	8,00 – 13,00		

DENTISTRY

Dentistry <u>Conserv.</u> (Without demand of the family doctor)	Patanè	Mondays	7,45 – 13,15	14,00 – 18,00	According to deliberation R.T. n° 163 of 08/10/2003
		Wednesdays	7,45 – 13,15		
		Wednesdays			
Dentistry <u>Prot.</u> (Without demand)	Galoppi	Tuesdays	Progetto	13,30 – 18,30	According to delib. R.T. n° 163 of 08/10/2003
	Panattoni	Fridays	8,00 – 13,00		
	Sanzo	Thursdays	8,30 – 12,30	14,00 – 18,00	

ACTIVITY OF PROFESSIONAL with payment

Modality of access: the medical services of professionals (with payment) can be reserved by telephone at the toll-free number 800 819 626

Neuropsychiatry	Rocca	Mondays		14.30 - 17.30	€ 82,00
		Wednesdays		14.30 - 18.30	
Psychiatry	Garofalo	Tuesdays		15.00 – 18.00	€ 125,00
Ophthalmology	Marconcini	Tuesdays		14.00 - 18.00	€ 126,00
Otorhinolaryngology	Grillai	Tuesdays		14.00 - 18.00	€ 154,00
Urology	Baldassari	Tuesdays		15.00 - 18.00	€ 125,00
Dietetics	Lazzeri	Tuesdays	8.30 – 12.30	14.30 - 18.00	€ 102,00
	Cibeca	Fridays		14,00 – 18,30	93,00/36,00
Orthopaedics	Calvosa	Wednesdays		15.00 - 18.30	€ 166,00
Toxicology	Santalucia	Tuesdays			€ 70,00
Surgery	Celona	Fridays		16,00 – 17,30	*
Gynecology	Srebot	Fridays	2°, 3°, 4°	15.00 – 18.00	€ 120,00
Pediatric allergist	Gelato	Mondays 2°, 4°		16,00 – 18,00	€ 77,00

*Visit € 112,00 Echo-doppler lower limbs € 115,00 Sovraortici € 115,00, Sclerosing injections € 105,00

DISPENSARIES PAEDIATRICIANS OF FREE CHOICE

Telephone dispensary 050 959 881

	Day	Timetable
dott. Ziccardi With appointment, telephone at the number 050 564 662	Mondays	12,00 – 12,30
	Tuesdays	15,00 – 17,30
	Wednesdays	11,15 – 12,15
	Thursdays	11,00 – 13,00
	Fridays	15,00 – 17,30
dott.sa Zoppi	Mondays	16,00 – 17,30
	Wednesdays	
	Thursdays (with appointment tel. 050 550 396)	11,00 – 12,30
	Fridays	

PUNTO INSIEME

050 959859 fax 050 959827 puntoinsiemepisa@usl5.toscana.it

The Punto Insieme is finalized to give answers and to manage persons who ask residential, semiresidential, domiciliary participations, home supports and indirect assistance exclusively for not self-sufficient over65years. The Punti Insieme in directory are exclusively "desks" where the prepared and characterized staff begins the procedure of the management (simple or complex) and the insertion in the regional data-base and the shipment or to the multidiscipline commission (for insertion RSA, CD, ADI, etc) or to the nursing department or social department of zone.

For any criticality, you are prayed to contact the coordinator Dott.ssa Lucia Salutini (050-954067-66).

From Mondays to Fridays from 9,00 to 13,00 in Via Garibaldi, 198 ground floor without reservation (direct access)

PUNTO UNICO DI ACCESSO (PUA)

050 959826 fax 050 959827

Organization for the connection Hospital-Territory for difficult getting out.

TERRITORIAL SOCIAL WELFARE

SECTOR ELDERLY

BERTANZA GIOVANNI	050 959876
MAURO LUCIA	050 959870
MEUCCI CHIARA	050 959894
PARRI SILVIA	050 959843

SOCIAL SECRETARIAT for non autosufficient elderly c/o il Punto Insieme di via Garibaldi, 198 ground floor.

Modality of access for the new patients: to access to the social secretariat just come on

TUESDAYS from 9. 00 to 13.00

The social workers received the already managed patients on appointment managing independently their own agendas of job.

In order to know the waiting time for ambulatory specialist services it is possible to go to the points of reservation of the Azienda USL5 of Pisa.

A compensation of 25 euros is envisaged for the patient in case the Azienda USL 5 of Pisa is not able to offer **within 15 days** the first visit in the branches of **cardiology, gynecology, ophthalmology, neurology, dermatology, orthopaedics and otorhinolaryngology** in one of its structures (hospital or territorial) or in the Azienda Ospedaliero - Universitaria Pisana, or in a credited private structure.

The patient has right moreover to the payment of a "bonum" of 25 euros in case of:

- a service (specialized or diagnostic), regularly reserved, is not carried out, without telling to the patient (except in case of strike of the staff). In this case, the patient has right also to the reimbursement of the ticket if he decides to carry out the service in other sanitary structures.
- the service is carried out with delay of more than half hour regarding the previewed timetable without explanation of the reason of the delay by the sanitary staff.

ATTENTION

If the patient cannot come to any specialized visit or diagnostic-therapeutic service, independently of the previewed waiting time, he must communicate this to the CUP at least 48 hours before the reserved date.

Should this not be the case, the patient, if not exempt, is held to pay the ticket previewed for the demanded service.

The reservations of specialized and diagnostic services are carried out in the reservation points, marked by an appropriate logo. These points are situated in the socio-sanitary districts, in the hospitals of Santa Chiara, Cisanello, some public or private pharmacies and in some centers of the Misericordia and the Pubblica Assistenza.

It is also possible to reserve by telephone calling the number 050 995 995.

The medical services which cannot be reserved by telephone are the following:

- Endocrinology Azienda Ospedaliero - Universitaria Pisana.
- Psychiatry and Psychology adults and minors Azienda Ospedaliero - Universitaria Pisana and ASL5 (they are in direct access).
- Radiodiagnostics with contrast medium of Azienda Ospedaliero - Universitaria Pisana.
- All the checks-up.
- Rehabilitation.
- Dental visit Azienda Ospedaliero - Universitaria Pisana.

The AZIENDA USL 5 guarantees the protection of the rights of the citizen.

Who likes introducing **SUGGESTIONS, CLAIMS, NOTIFICATIONS or PRAISES** can contact::

- The Responsabile Assicurazione Qualità, who is present in every structure.
- The Ufficio Relazioni con il Pubblico U.R.P. 050 954296 Via Zamenhof, 1
- The Ufficio Accoglienza n°free 800 221290