



U.F. Cure Primarie Zona Pisana
Responsible Dr A. Rametta

ACCEPTANCE SHEET of the dispensary of Pisa - CEP

Address: Via F. Cilea, 5 not far away from the elementary school
Medium-capacity parking – Served by extra-urban lines

This sheet is formulated in order to improve the information about the ambulatory services distributed by the Azienda USL 5 in the territorial headmasters.

To know all the services offered by the Azienda USL 5 consult the site: www.usl5.toscana.it

Every operator has got an acknowledgment tag.

Useful telephone numbers:

Doctor of dispensary Dr E. Ciampa	050/959887
Head nurse Mrs P. Bigongiari	050/954571
FAX	050/954570
CUP	050/954585-6
CUP for telephone reservations	050/995995
Resp. Social service	050/954074
Resp. Administrative service	050/954126
Guard Medica	050/954686

Legislative decree 30 June 2003, n. 196 “Codice in materia di protezione dei dati personali”

During all the process of the distribution of the services (in the hospital or in dispensary), the corrected use of the information about you, transmitted or acquired, is guaranteed according what is previewed by the legislative decree 30 June 2003, n. 196 “Codice in materia di protezione dei dati personali”.

Informed consent

The patient has right to be informed by the sanitary operators with a comprehensible language about the risks connected to particular sanitary services and then to get the possibility to accept them or not in aware way (informed consent).

ADMINISTRATIVE ACTIVITY

Modality of access: the reservations are distributed by the administrative staff, you are prayed to come on the days and timetables indicated in the table

Reservation of specialized visit Reservations of medico-legal certifications Collection of ticket Choice and variation of the family doctor Release and renewal of the attestation of ticket exemption for pathology and invalidity Information about sanitary assistance abroad	Mondays	7,30 – 12,00	14,00 -17,00
	Tuesdays		
	Wednesdays		
	Thursdays		
	Fridays		
	Saturdays	closed	

The reservations for the specialized visits can also be carried out at the n° 050 995.995 and in the following PHARMACIES :

COMMUNAL n° 2	I Passi	MINUCCI	Via Viale, 2
BOTTARI	Borgo stretto, 31	RAIMO	Via Venezia Giulia, 1
PICCININI	Via Paradisa, 12	DINUCCI PALLONE	Via Conte Fazio, 21
GIGLI	Via Aurelia nord, 10	MUGNAINI	Via Di Cisanello
COMMUNAL n° 8	in Carrefour		

MEDICO-LEGAL CERTIFICATIONS Dr Ciampa

Le prestazioni sono erogate da personale medico di questa azienda in regime libero professionale (intramoenia).

Le prestazioni sono soggette a prenotazioni tramite CUP, senza richiesta Medico Medicina Generale. Al momento della prenotazione viene consegnato l'elenco dei documenti occorrenti al rilascio delle sotto elencate certificazioni.

Authorization to the detainment of weapons Authorization to the purchase of weapons	€ 15,00	Thursdays	from 14.00 till exhaustion of the reservations
Boating license License C-D-E	€ 34,00		
License A-B Carrying of weapons Exemption safety belts Psycho-physical suitability to employment Cession of fifth on the wage Scholastic suitability	€ 30,00		

SPECIALIZED ACTIVITIES

Modality of access: the medical services are subject to reservation through CUP, with demand of the family doctor.

ACTIVITY	SPECIALIST Dr	DAYS	Morning	Afternoon	*Ticket (if due)
Otorhino	Baschieri	Mondays		16,15 – 18,15	€ 22,00
Cardiology	Levorato	Wednesdays		14,30 – 16,30	€ 22,00 (with ECG) € 43,00
	Fontanive	Thursdays		14,45 – 16,45	
Dermatology	Fornisti	Mondays	8.30 – 12.30		
Orthopaedics	Rossi	Mondays		14.30 – 18.00	
		Thursdays	7.45 – 10.45		
Ophthalmology	Corucci	Mondays	8.00 – 13.00		
	Tognoni	Thursdays	8.00 – 13.00		

- the tariff can increase in relation with an eventual additional ticket (deliberation Regione Toscana n° 722 of 04/08/2011)

Dentistry Conservative (Without demand of family doctor)	Panattoni	Wednesdays	9,30 – 12,30	14,00 – 18,00	According Deliberation R.T. n° 163 of 08/10/2003
		Thursdays			
Dentistry Prosthesis (Without dem of family doctor)	Panattoni	Fridays	8,30 – 12,30		According Deliberation R.T. n° 163 of 08/10/2003
	Sanzo	Mondays	8,00 – 12,00		
	Sanzo	Thursdays	8,30 – 12,30		

NURSING ACTIVITY 050/954501 Head nurse Mrs P. Bigongiari

Modality of access: the medical services are distributed by the nursing staff. Waiting time does not exist, in order to approach the medical services it is sufficient to come on the days and timetables indicated in the table below.

ACTIVITY	DAYS	TIMETABLES	Ticket if due	Necessary documents
Blood samplings	Mondays Tuesdays Wednesdays Thursdays Fridays	7,30 – 11,00	According to regional tariffing nomenclature	
Medications, measurement arterial pressure, injections, reservations domiciliary services,		11,00 – 13,00	Free	Demand of the family doctor
Delivery reports		11,30 – 12,30		Event. procuration

OTHER SANITARY ACTIVITIES

PEDIATRIC VACCINATIONS

Modality of access: The vaccinations are made by the paediatrician in the dispensary of Via Torino. To access these services, telephone to the number 050 959805 on Mondays, Tuesdays, Wednesdays and Fridays from 10 to 13 and on Thursdays from 15 to 18.

Regarding the timetables of the obstetrician-gynecological activities you are prayed to consult the specific acceptance sheet.

TERRITORIAL SOCIAL WELFARE

Gabrielli Dalia	050/954583
Paoli Rita	050/954582
Pardi Francesca	050/954583
Vitali Rachele	050/954582

SOCIAL SECRETARIAT for all the sectors (Elderly/Minors/Mental health/Handicap)

Modality of access for the new patients: direct access, without reservation

FRIDAYS from 9.00 to 13.00

The social workers of the sector of the minors received the already managed patients on appointment managing independently their own agendas of job.

In order to know the waiting time for ambulatory specialist services it is possible to go to the points of reservation of the Azienda USL5 of Pisa.

A compensation of 25 euros is envisaged for the patient in case the Azienda USL 5 of Pisa is not able to offer **within 15 days** the first visit in the branches of **cardiology, gynecology, ophtalmology, neurology, dermatology, orthopaedics and otorhinolaryngology** in one of its structures (hospital or territorial) or in the Azienda Ospedaliero - Universitaria Pisana, or in a credited private structure.

The patient has right moreover to the payment of a "bonum" of 25 euros in case of:

- a service (specialized or diagnostic), regularly reserved, is not carried out, without telling to the patient (except in case of strike of the staff). In this case, the patient has right also to the reimbursement of the ticket if he decides to carry out the service in other sanitary structures.
- the service is carried out with delay of more than half hour regarding the previewed timetable without explanation of the reason of the delay by the sanitary staff.

ATTENTION

If the patient cannot come to any specialized visit or diagnostic-therapeutic service, independently of the previewed waiting time, he must communicated this to the CUP at least 48 hours before the reserved date. Should this not be the case, the patient, if not exempt, is held to pay the ticket previewed for the demanded service.

The reservations of specialized and diagnostic services are carried out in the reservation points, marked by an appropriate logo. These points are situated in the socio-sanitary districts, in the hospitals of Santa Chiara, Cisanello, some public or private pharmacies and in some centers of the Misericordia and the Pubblica Assistenza.

It is also possible to reserve by telephone calling the number 050 995 995.

The medical services which cannot be reserved by telephone are the following:

- Endocrinology Azienda Ospedaliero - Universitaria Pisana.
- Psychiatry and Psychology adults and minors Azienda Ospedaliero - Universitaria Pisana and ASL5 (they are in direct access).
- Radiodiagnostics with contrast medium of Azienda Ospedaliero - Universitaria Pisana.
- All the checks-up.
- Rehabilitation.
- Dental visit Azienda Ospedaliero - Universitaria Pisana.

The AZIENDA USL 5 guarantees the protection of the rights of the citizen.

Who likes introducing **SUGGESTIONS, CLAIMS, NOTIFICATIONS or PRAISES** can contact:

- The Responsible Assicurazione Qualità, who is present in every structure.
- The Ufficio Relazioni con il Pubblico U.R.P. 050 954296 Via Zamenhof, 1
- The Ufficio Accoglienza n°free 800 221290